

Return Policy

Your satisfaction is our **top** priority. If for any reason you are not satisfied with your order, please contact us so we can make it right.

- If your order is inaccurate because of a mistake on our part, we'll reprint it as quickly as possible with no cost to you.
- If you've made a mistake and are not happy with your order, such as a misspelled word or low-resolution photo, we'll work with you to fix the problem(s) and share the cost of replacing it. Under most circumstances, you won't have to return your printed order. But because quality is very important to us we might have you return it so we can review the mistake.
- If you've made a mistake or changed your mind and wish to receive a refund, you **must** return the merchandise and a 50% return fee will apply.

To Receive a Refund: We ask that you contact us before sending back your order, as we can sometimes offer an alternate solution. Send us an email at: help@gordonbernard.com to request a Return Authorization Form. The Return Authorization Form must be included inside the carton with the merchandise when returned. Please mark on the shipping label, **Return for Credit** as well.

We're happy to process your return but are unable to issue a refund for return shipping charges. Please allow up to four weeks once we receive your return for your refund to be processed.